

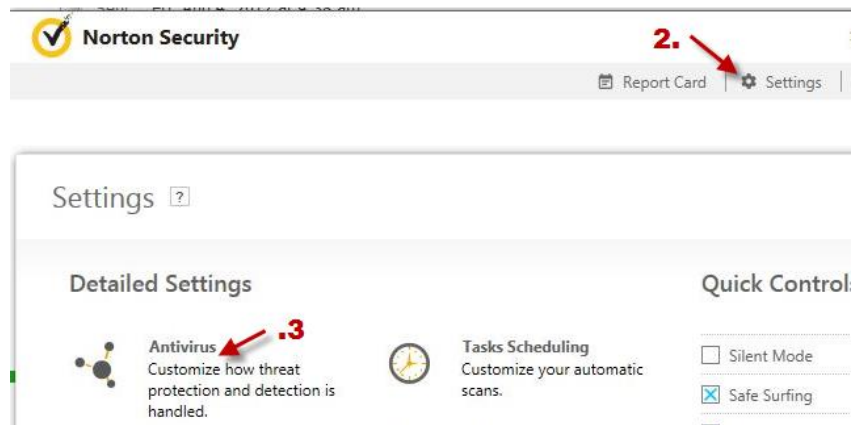
Norton Anti-virus may block or delete the Greenscapes training movies from your computer. Because they are applications that open the movie files, Norton may over react and delete them without asking you. Rest assured these movies do not have viruses. You need to exclude the movie folder to stop Norton from doing this. Or if you are uncomfortable with doing that, you can watch the training movies online on [youtube.com](http://www.landscapedesignimagingsoftware.com/greenscapes.html)

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TO Exclude Files and Folders From Norton Antivirus Software Scans

These are the steps for excluding custom files and folders from [Norton Security Deluxe](#), but it should work similarly in other versions of Norton's AV software:

1. Open the Norton antivirus software.
2. Select **Settings**.
3. Choose the **Antivirus** option from the *Settings* screen.



4. Go into the **Scans and Risks** tab.



5. Find the *Exclusions/Low Risks* section.



6. Click **Configure** [+] next to the option that you want to make changes to. There are two sets of options here (you must do both);
 1. one is for exclusions to antivirus scans
 2. and the other is for exclusions to the real-time protection features of the Norton software, like Auto-Protect, SONAR, and Download Intelligence Detection.

7. From the exclusions screen, use the **Add Folders** and **Add Files** buttons to make new exclusion rules. For GreenScapes navigate to C:\GS_Movies to exclude the movies.
8. Be sure to click **OK** in the exclusions window to save the changes.
9. At this point, you can exit any open windows and even close down or minimize the Norton software.

Important: Only exclude files and folders if you're confident they're not infected.

Excluded items will not be seen by Norton antivirus software, and will therefore not be protected by the program.

